

EMPLOYEES STATE INSURANCE CORPORATION



Expression of Interest for providing Primary, Secondary, Super specialty Treatment & Diagnostic Services to Employees, Pensioners and their dependents of ESIC under Jurisdiction of RO, Andhra Pradesh

Date of issue: **19-07-2024**

Last date of Submission of EOI Document: **02-08-2024**

(upto 05.00PM)



కర్మక రాజ్య బీమా సంస్థ
(కర్మక మరియు ఉపాధి మంత్రిత్వ శాఖ, భారత ప్రభుత్వం)

కర్మచారి రాజ్య బీమా నిగమ
(శ్రమ एवं रोजगार मंत्रालय, भारत सरकार)

EMPLOYEES' STATE INSURANCE CORPORATION
(Ministry of Labour & Employment, Govt. of India)



ప్రాంతీయ కార్యాలయం/क्षेत्रीय कार्यालय/Regional Office

ఈ.యస్.ఐ. రోడ్డు, గుణదల, విజయవాడ-520004

ईयसाई रोड, गुणदला, विजयवाडा-५२०००४

ESI Road, Gunadala, Vijayawada-520004

Telephone: 0866-2453498

e-mail: rd-andhrapradesh@esic.nic.in

No. 62-D/13/13/Tie-up/2022-CASH

Dated: 11/07/2024

Notice Inviting Expression of Interest to Empanel Reputed Private Hospitals & Diagnostic Centers to provide Primary, Secondary, Super Specialty Treatment & Diagnostic Services to the ESIC staff, pensioners and their dependents under jurisdiction of RO, Andhra Pradesh Region.

The Regional Director, Andhra Pradesh, ESI Corporation, Panchdeep Bhawan, Gunadala, Vijayawada invites Expression of Interest (EOI) in sealed envelope from Government / Semi-Govt. /CGHS approved / Recognized Private Hospitals / Recognized Diagnostic Centers of repute located in the state of Andhra Pradesh for Empanelment to provide Primary, Secondary, Super Specialty Treatment & Diagnostic Services to Employees, Pensioners and their family members of ESI Corporation on cashless basis at the following locations.

Sl. No.	Name of the Location
1.	Vijayawada
2.	Guntur & Mangalagiri
3.	Ongole
4.	Nellore
5.	Eluru
6.	Tanuku
7.	Rajahmundry
8.	Kakinada

The services to staff, pensioners and their dependents are to be provided at CGHS Rates and applicable rules as per the terms, conditions & guidelines issued by the ESIC from time to time. Expression of Interest (EOI) in sealed envelope complete in all respects should reach the office of the Regional Director, ESI Corporation, Panchdeep Bhawan, ESIC Road, Gunadala, Vijayawada-520004 as per schedule given below:

Last Date of receipt of EOI Document	Place of submission of EOI documents / Opening of EOI
02/08/2024 31/07/2024 05.00 PM	The Regional Director, ESI Corporation, Panchdeep Bhawan, ESIC Road, Gunadala, Vijayawada-520004, Andhra Pradesh.

Expression of Interest received after the scheduled date and time (either by hand or by post) or open Expression of Interest received though e-mail / fax shall be summarily rejected.

[Signature]

[Signature]
11/7

[Signature]
11/7

1. Document Acceptance:

Duly completed EOI forms along with required annexure and necessary documents may either be dropped in person in the Tender Box kept at the Office of the Regional Director, ESIC Corporation, Andhra Pradesh or be sent by Registered / Speed Post at the address mentioned above. The sealed envelope should be super-scribed as "Expression of Interest for empanelment of Hospital/Diagnostic centre to provide medical Treatment Services to ESIC staff, pensioners and their dependents in the Centers of Andhra Pradesh Region". The applicant should mention the name of the sender on the envelope. All the papers including that are a part of annexure-A should be signed and stamped by the authorized signatory on each page (the owner should give an authority letter in favor of authorized signatory and the same should be attached with the application format). Expression of Interest received after the scheduled date and time (either by hand or by post) or open Expression of Interest received through e-mail / fax shall be summarily rejected.

2. Submission of Documents:

- A Please ensure that each page of the EOI document is downloaded and is submitted in toto with each page signed by the Proprietor / Partner / Director / Legally Authorized Person (Due authorization to be enclosed, in case of Authorized Person).
- b. It will be outrightly rejected if any technical condition is not fulfilled.
- c. Attested photocopy of necessary certificates should be attached with the EOI document. Hospitals will be informed about date and time of inspection, if required by a duly Constituted Committee.

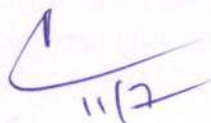
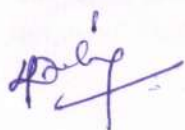
3. General Terms and Conditions:

3.1. The eligible entitlement of ward is mentioned on the referral letter issued in respect of ESIC staff, pensioners and their dependents.

3.2. "Package rate" shall mean and include lump sum cost of in-patient treatment /day care/diagnostic procedure for which ESIC beneficiary has been permitted from time of admission to the time of discharge, including (but not limited to)(i) registration charges (ii) admission charges (iii) accommodation charges including patient's diet (iv) operation charges (v) injection charges.(vi) Dressing charges (vii) Doctor/ consultant visit charges (viii) ICU/CCU charges (ix) monitoring charges (x) transfusion charges (xi) anesthesia charges (xii) operation theater charges (xiii) procedural charges/ surgeon's charges/ surgeon's fee (xiv) cost of surgical disposable and all sundries used during Hospitalization (xv) cost of medicines (xvi) related routine and essential investigations (xvii) Physiotherapy charges etc (xviii) nursing care and charges for its services and all other incidental charges related thereto.

3.3. Package rate does not include the cost of implant/stent/grafts/appliances etc. The reimbursement for implant etc. shall be as per CGHS ceiling rate for implant/stent/grafts etc. Whenever CGHS rates are not available AIIMS rates applicable. In case, rates for implant/stents/grafts do not exist in CGHS/AIIMS rate list, then 15% discount shall be availed on MRP mentioned in the receipt with the pouches. The pouches/stickers etc. attached should be duly verified by the treating doctor and the specifications should match with those mentioned in Discharge Slip and receipt/invoice after prior approval of the competent authority.

3.4. In case of conservative treatment/drugs where there is no package rate, the above mentioned items are admissible as per CGHS/AIIMS rates or at 15% discount on as per



- actual MRP., if CGHS/AIIMS rates do not exist. However food supplements and cosmetic items shall not be reimbursed.
- 3.5. In case the Hospital rates for treatment procedure/ test are lower than CGHS rates, the charges will be paid as per actual.
- 3.6. The Hospital must certify that they shall charge as per CGHS Rates and the rates charged by them are not higher than the rates being charged from other patients who are not ESIC staff, pensioners and their dependents.
- 3.7. The tie-up Hospital shall raise the bills on their Hospital letter heads as per the terms and conditions of ESIC. Efforts will be made by ESIC to make payments at the earliest, and hard copies of the bills received are in order. Incomplete bills in any form shall not be processed and shall be returned. Tie-up Hospital shall respond to queries raised by ESIC, RO, ANDHRA PRADESH within the time frame as specified in the formal communication issued by ESIC. The responsibility of nonpayment due to late response or no response will solely lie on the concerned tie-up Hospital.
- 3.8. The empanelled centre shall honor permission/referral letter issued by competent authority without delay and provide treatment/investigation facilities as per referral format on priority basis. The tie up Hospital will provide medical care on cashless basis as specified in the MOU agreement. No payment shall be made to tie-up Hospital for treatment/procedure/investigations which are not mentioned in the MOU agreement.
- 3.9. During the inpatient treatment/OPD Consultation / Investigation of ESIC staff, pensioners and their dependents, the Hospital will not ask the Patient/attendant to purchase any item like the medicines/sundries/equipment or accessories etc.
- 3.10. If one or more minor procedures forms a part of major treatment procedure, then package charges would be permissible for major procedure and only 50% of charges admissible for other procedures for the treatment.
- 3.11. Any legal liability out of such services shall be the sole responsibility of and shall be dealt with by the concerned empanelled Hospital centre.
- 3.12. ESIC reserves the right to prescribe /revised rates for new or existing treatment procedure(s)/investigation(s) as and when CGHS revises the rates or otherwise.
- 3.13. Before starting treatment/consultation /investigations for the ESIC staff, pensioners and their dependents, the empanelled Hospitals must check the identity as well as eligibility/entitlement of the patients referred. No Separate room rent for ICU/ICCU treatment.

S.No.	Basic Pay Drawn by the official	Ward Entitlement
1	Upto Rs. 36500 /-	General Ward
2	Rs. 36501/- to 50500 /-	Semi-Private Ward
3	Rs. 50500/- and above	Private Ward

In case of doubt, the advice from referring authority or the Regional Director can be taken. The validity of the referral letter is for 15 days from the date of issue. Patient attending the Hospital beyond validity period should be asked to get the referral letter renewed/ revalidated.

- 3.14. Cashless super specialty treatment/services shall be provided to only those ESIC staff, pensioners and their dependents who have been referred to 'Tie-up' Hospitals following the referral procedure of ESIC referral system.

3.15. A committee constituted by the Regional director, Andhra Pradesh or any person authorized for this purpose may visit the Hospital prior to or after the empanelment to check the quality of services and other necessary certification. Due support must be given to all the committee members.

3.16. Empanelment shall be initially for a period of two years, which may be extended for another one year with mutual consent on the same terms and conditions.

3.17. The Hospital should be registered with state govt. / local body where ever applicable.

3.18. The Hospital should have fire clearance certificate / certificate by authorized third party regarding the details of fire safety mechanism as in the place in the empanelled Hospital.

3.19. The Hospital to be empanelled must have been in operation for at least one continuous financial year at the time of floating the EOI. (Copy of audited balance sheet, profit & loss account for the preceding financial year to be submitted.)

3.20. The Hospital must certify that they are fulfilling all special conditions that have not been imposed by any authority in lieu of special land allotment or custom duty exemption.

3.21. The Hospital must agree for implementation of EMR (electronic medical record) / EHR (electronic health record) as per standards notified by Ministry of Health and Family Welfare, Govt. of India within one year of their empanelment (if not already implemented).

3.22. ESIC reserves the rights to accept /reject one or all applications at any time without assigning reasons thereof.

3.23. "Force majeure" will be applicable to both the parties.

3.24. Any medico legal issue arising during the period of empanelment will be the responsibility of the empanelled Hospital.

3.25. Any difference or dispute arising during the period of empanelment will be submitted for arbitration as per agreement.

3.26. Courts at Vijayawada shall have the exclusive jurisdiction to deal with legal issues / disputes arising out of the functioning of the empanelled Hospital.

3.27. All empanelled centers should have ICU facility in the specialties mentioned in the agreement.

3.28. It shall be the duty and responsibility of the Hospital / investigation centre at all times, to obtain, maintain and sustain the valid registration and high quality & standards of its services and healthcare and to have all statutory/mandatory licenses, permits or approvals of the concerned authorities as per the existing laws.

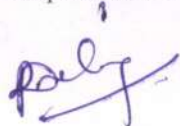
3.29. The Hospital will have to follow the direction/Instruction of ESIC regarding procedure of referral and presenting of bills.

3.30. The empanelled Hospital / centre will send hard copy of the bills along with necessary supportive documents to the Referring Authority as soon as possible but not later than 15 days after discharge /Investigation of patient for further necessary action.

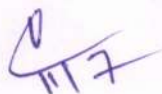
3.31. All the drugs / dressing used during the treatment of the patient requiring reimbursement should be preferably of generic nature.

3.32. The tie- up Hospital will not charge any money from the patient/ attendant referred by ESIC or any treatment / procedure / investigation carried out. If it is reported that the tie up Hospital has charged money from the patient, action will be taken against the concerned tie-up Hospital for de-empanelment/ black listing.

3.33. During the Inpatient treatment of ESIC staff, pensioners and their dependents, the empanelled Hospital / Diagnostic Centre will not ask the attendant to provide separately the







medicine / sundries / equipment or accessories from outside and will provide the treatment within the package rates, fixed by the CGHS which includes the cost of all the items.

The details of documents to be submitted along with the bill are as follows:-

- A Copy of the discharge slip incorporating brief history of the case, diagnosis, details of procedure done, reports of investigations, Discharge summary, original receipts of medicines / original tax invoices of implants, stickers of implants, attested operation / procedure notes, indoor papers, Doctors prescription and pharmacy cash memos duly signed & stamped by treating Doctor. Discharge slip should be accompanied with the copy of the case sheet. The discharge slip should have signature of the beneficiary/attendant and treating consultant in original with his/her stamp.
- B Medicine bill duly verified by treating doctor and chemist/store In-charge. Wrappers of costly medicines (costing more than Rs.5000/-) / equipment, treatment given and advised shall be submitted by the hospital / center along with the bill. The CD of procedure / MRI / CT Scan / X-ray film etc. is required with each and every bill if it is done.
- C Reports of investigations in original duly verified.
- D Original bills of implants/devices etc. duly verified by the treating consultant should be attached. The bill should have detail of the implant/device i.e. batch no. size, quantity, expiry date. Stickers of implants duly verified by the treating consultant should be attached.
- E Advance stamp receipt for bills more than Rs.5000/- incase of OP/IP.
- F Package duration for Indoor treatment.
 - 1) Up to 12 days for Super specialty treatment. Approval from ESIC is to be taken for extended stay.
 - 2) Up to 7 days for Other than Major surgery.
 - 3) Up to 3 days for Laparoscopic Surgeries/Normal deliveries.
 - 4) 1 Day for day care/Minor OPD surgeries.

3.35.Empanelled Hospital/Centre shall comply with all directions in connection with medical services for ESIC Employees, pensioners & their family dependents issued from time to time by Regional Office/ESIC Headquarters.

3.36.In case of any natural disaster / epidemic, the hospital / diagnostic Centre shall have to fully cooperate with the ESIC and will convey / reveal all the required information, apart from providing treatment to the ESIC Employees, pensioners & their family dependents patient only for the condition for which they are referred with permission, and in the specialty and / or for purpose for which they are approved by ESIC. In case of unforeseen emergencies of these patients during admission for approved purpose / procedure, necessary life saving measures may be taken and authorities concerned may be informed accordingly afterwards with justification for approval.

3.37.The tie up hospital will not refer the patient to other specialist / other hospital without prior permission of ESI authorities / Authorized Officer.

3.38.As per recent instructions form CGHS regarding pensioners, the empanelled hospital will provide cashless medical treatment to the pensioners of ESIC on production of medical

cards in case of emergency. Accordingly, ESIC pensioners aged 75 years and above are allowed for direct OPD consultation without referral from Govt. /ESIC.

3.39. For ESIC staff and their family members, in case of emergency, after the office working hours and on holidays the empanelled hospital will provide cashless medical treatment on production of medical cards issued by ESIC. Subsequently referral form may be obtained from the official/patient.

3.40. If any ESIC staff, pensioner and their family member approaches the empaneled hospital directly for any treatment whether OPD or IPD, hospital should charge the patient at CGHS rates for all procedures and treatments.

3.41. Representative of the Hospital should be reachable over telephone and Mail at all times.

4. Criteria for Empanelment:

a. Hospitals empanelled by CGHS will be considered for empanelment by Regional Director, Andhra Pradesh. Such Hospital should attach copies of valid empanelment letter from CGHS. Concerned Hospital should also submit the list of empanelled specialties by CGHS.

b. If CGHS empanelled Hospitals are not available or inadequate, then State Govt. empanelled Hospitals, will be considered for empanelment. Such Hospital should attach copies of recent approval letter from the State Government. Concerned Hospital should also submit list of approved specialties by the State Government.

c. If neither the CGHS nor State Govt. empanelled Hospitals are available or are inadequate in number, then Hospitals which are empanelled by any PSU/Central Govt. agency/ Railways, will be considered for empanelment. Such Hospitals should attach copies of recent approval letter from PSU. Concerned Hospital should also submit list of empanelled specialties by PSU.

d. There may be some areas where none of health care organization is approved by any of the above mentioned institutions/bodies, in such situation the empanelment shall be done with other health care organizations. If none/inadequate number of health care organization qualify the CGHS criteria, then selection will be based on the relaxed criteria with inspection. The approval of the relaxed criteria will be obtained from the competent authority.

The relaxed criteria may be:-

- (i) Annual turnover
- (ii) Total number of operational beds
- (iii) Duration for which health care services are being provided by the Hospital.
- (iv) Any other criteria without affecting the quality of services

e. The empanelment of Tie-up Hospitals and the Departments to the Tie-up Hospitals will be as per ESIC latest guidelines.

f. Preference will be given to:

- (i). CGHS empanelled Hospitals followed by State Govt. empanelled hospitals followed by PSU/Central Govt. agency/ Railways empanelled Hospitals.
- (ii). Hospitals having more number of empanelled super specialty branches.
- (iii). Hospitals situated nearer to ESIC/ESIS Hospitals.
- (iv). While evaluating the proposals, at least one Hospital of each super specialty branch Which is near to ESIC/ESIS Hospital will be preferred.

g. The Hospital should preferably be accredited by National Accreditation Board for Hospitals & Healthcare Providers (NABH) & Labs by NABL.

- h. ESIC also reserves the right to prescribe/revise rates for new or existing treatment procedure(s)/investigation(s) as and when CGHS revises the rates, or otherwise.
- i. Hospital must have been in operation for at least one full financial year and should have turn over above Rs.1 crore. Copy of audited balance sheet, profit and loss account for the preceding financial year (2023-2024) to be submitted (attach copy).
- j. Minimum number of beds required
 1. Metro Cities 50
 2. Other Cities30

NB: The number of beds as certified in the Registration Certificate of State Government/Local Bodies/NABH/Fire Authorities shall be taken as the valid bed strength of the Hospital (attach copy).

5. Criteria for de-empanelment:

De-empanelment of the Hospital can be made due to any one of the following reasons:

- A. Rendering unwillingness to continue in the panel.
- B. Due to unsatisfactory services and proven case of malpractice or misconduct / medical negligence.
- C. Refusal of entitled services to ESIC staff, pensioners and their dependents.
- D. Undertaking unnecessary procedure(s) in patients referred for IPD/OPD management/ investigation purpose.
- E. Prescribing unnecessary/untested drugs/tests while the patient is under treatment.
- F. Carrying out drug trials on ESIC staff, pensioners and their dependents.
- G. Over billing of the procedures/treatment/investigations undertaken.
- H. Reduction in number of full time experienced consultants / staff/infrastructure/equipment etc. after the Hospital has been empanelled.
- I. Non submission of the report, habitual late submission and submission of incorrect data in the report.
- J. Refusal to provide cashless treatment to eligible ESIC staff, pensioners and their dependents and instead asking them to pay.
- K. If de-empanelled by CGHS or any other Govt. or Public Sector Organization.
- L. Discrimination against ESIC staff, pensioners and their dependents vis-a-vis general patients.
- M. Death of Owner/ change of ownership, location of business place or the practice place, as the case may be, if not-approved by Competent Authority.
- N. If the owner gives the establishment on lease to any other agency without the consent of ESIC. Note: Once any hospital is de-empanelled, the MoU with that hospital shall stand terminated from the date of de-empanelment. Such hospital will be debarred for empanelment for a period of two years. If the hospital is black listed, it can be debarred from empanelment for a period of three years.

6. Indemnity:

The Hospital shall at all times, indemnify and keep indemnifies ESIC against all actions, suits, claims and/ or demands brought or made against anything done or purported to have been done by the Hospital in execution of or in connection with the services under this agreement and against any loss or damage to ESIC in consequences to any action or suit being brought against ESIC, along with (or otherwise), Hospital as a party of anything done or purported to be done in the course of the execution of this agreement. The Hospital will at all times abide by the job

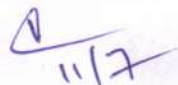
safety measures and other statutory requirements prevalent in India and will keep free and indemnify ESIC from all demands or responsibilities arising from accidents or loss of life, if any, the cause of result of which is attributable to the Hospital's negligence or misconduct and / or other action. The Hospital will pay all the indemnities arising from such incidents without any extra cost to ESIC and will not hold the ESIC responsible or obligated. ESIC may decide at its discretion and shall always be borne entirely by the tie-up Hospital. Hospital may defend such suit, either jointly with the tie-up Hospital or separately. In case, if it chooses later, it shall not defend the case.

7. Arbitration:

If any dispute or difference of any kind whatsoever (the decision whereof is not being otherwise provided for) shall arise between the ESIC and the empanelled Centre upon or in relation to or in connection with or arising out of the agreement, shall be referred to for arbitration by the Regional Director, Andhra Pradesh who will give written award of his discussion to the parties. Arbitrator will be appointed by the Regional Director, Andhra Pradesh. The decision of the arbitrator will be final and binding. The provision of arbitration and conciliation act, 1996 shall apply to the arbitration proceedings. The venue of the arbitration and proceedings shall be at office of the Regional Director, Andhra Pradesh. Any legal dispute will be settled in Vijayawada jurisdiction only.

8. Miscellaneous:

- A Duly constituted Committee members may visit the hospital / Centre at any time either before entering in to Contract or at any time during the period of contract or for renewal of contract. The applicant shall be prepared to explain / demonstrate to the queries of the members.
- B Nothing under the Agreement shall be construed as establishing or creating between the Parties any relationship of Master and Servant or Principle and Agent between the ESIC and the Empanelled Center.
- C The Empanelled Hospital/Center shall not represent or hold itself out as an agent of the ESIC. The ESIC will not be responsible in any way for any negligence or misconduct of the Empanelled Center and its employees for any accident, injury or damage sustained or suffered by any ESIC staff, pensioners and their dependents or any third party resulting from or by any operation conducted by and behalf of the Hospital or in the course of doing its work or perform their duties under this Agreement of otherwise.
- D The Empanelled Hospital / Center shall notify the ESIC of any material change in their status and their shareholdings or that of any Guarantor of the Empanelled Hospital / Center in particular where such change would have an impact in the performance of obligation under this Agreement.
- E The Agreement can be modified or altered only on written Agreement signed by both the parties.
- F Should the Empanelled Hospital / Center wind up or partnership is dissolved, the ESIC shall have the right to terminate the Agreement. The termination of Agreement shall not relieve the Empanelled Hospital / Center or their heirs and legal representatives from their liability in respect of the services provided by the Empanelled Center during the period when the Agreement was in force. The Empanelled Center shall bear all expenses incidental to the preparation and stamping of the Agreement.



G TDS to be deducted on bills as per Income Tax rules and PAN of Hospitals is to be provided.

9. Notices:

- a. Any notice given by one Party to other pursuant to the Agreement shall be sent to the other party in writing by Registered Post at the official address given in Expression of Interest (EOI) form.
- b. A notice shall be effective when served or on the notice's effective date, whichever is later. Registered communication shall be deemed to have been served even if it returned with the remarks like refused, left, premises locked etc.

10. Duties and responsibilities of empanelled Hospital/ Centre:

It shall be the duty and responsibility of the hospital at all times, to obtain, maintain and sustain the valid registration and high quality and standard of its services and healthcare and to have all statutory / mandatory licenses, permits or approvals of the concerned authorities as per the existing laws. Display board regarding cashless facility for ESIC Staff, Pensioner and family dependents will be required. The documents like referral from ESIC, eligibility etc. must be mentioned on the board. The ESIC staff, pensioners and their dependents must be entertained without any queue / wait.

11. Duration:

The agreement shall remain in force for a period of two years and may be extended for subsequent period (if satisfactory services are rendered to our ESIC staff, pensioners and their dependents) at the sole discretion of the Regional Director, ESI Corporation, Andhra Pradesh subject to fulfillment of all terms and conditions of this agreement and with mutual consent. Agreement would be signed on Stamp paper of appropriate value before starting the services. Cost of stamp paper and incidental charges related to agreement shall be borne by the Empanelled Centre. Agreement will be effective from the date of signing of the agreement. The renewal is not by right but will be at the sole discretion of The Regional Director. If applying for renewal, the request letter should reach the Regional Director's Office 15 days prior to the date of expiry of empanelment.

12. Liquidated Damages:

Empanelled Centre shall provide the services as specified by the ESIC under terms & conditions of this document, which will mutatis mutandis be treated as part of the agreement. In case of violation of the provisions of the agreement by the empanelled Centre there will be forfeiture of payment of the incoming / pending bills. For over billing and unnecessary procedures, the extra amount so charged will be deducted from the pending / further bills of the Hospital and the ESIC shall have exclusive right to terminate the contract at any time, besides other legal action.

13. Termination for Default:

- A The Regional Director, ESI Corporation, Andhra Pradesh may, without prejudice to any other remedy or recourse, terminate the contract in following circumstances:
- B If the Hospital fails to provide any or all of the services for which it has been empanelled within the period(s) specified in the Agreement, or within any extension period thereof if granted by the ESIC pursuant to condition of Agreement.
- C If the Hospital fails to perform any other obligation(s) under the Agreement.
- D If the Hospital, in the judgment / opinion of the ESIC is engaged in corrupt or fraudulent practices in competing for or in executing the Agreement.

E If the hospital fails to follow the extant instructions and / or guidelines issued by the ESIC as and when required.

F If the Hospital is found to be involved in or associated with any unethical, illegal or unlawful activities, the Agreement will be summarily suspended by ESIC without any notice and thereafter may terminate the Agreement, after giving a show cause notice and considering its reply, if any, received within 10 days of the receipt of show cause notice. Terms and conditions can be modified on sole discretion of the First Party only.

14. Notice required before termination of agreement/empanelment by the hospital/Centre :

The empanelled Hospital / Center will not terminate the agreement without giving a notice of minimum 3 months, failing which appropriate action as deemed fit and proper; including withholding of any payment due to them may be taken.

15. Penalty Clause:

Patient can't be denied treatment on the pretext of non-availability of beds / Specialists. In such circumstances treatment may be arranged from other hospitals of similar standard at the cost of empanelled hospital with prior approval of Regional Director/Referring authority. For any violation of rules, 10,000/- shall be deducted from pending/subsequent bills for each violation.

Sd./-

(A.VENU GOPAL)

I/C. REGIONAL DIRECTOR

[Handwritten signatures and dates]
11/7 11/7 11/7

APPLICATION FORMAT FOR EXPRESSION OF INTEREST FOR
EMPANELEMENT

1. Name of the Hospital and Date of Establishment:

(Whether services were ever discontinued after establishment): Yes/No
(If yes, mention the period)

2. Name of the city where Hospital is located:

3. Address of the Hospital:

4. Telephone/Fax/E-mail:

Telephone No: Fax:

E-Mail Address:

Name and contact details of Nodal Person:

5. Account details:

Bank Account No:

Bank & Branch:

IFSC Code: MICR Code:

PAN/TAN No:

(Attach a copy of cancelled cheque and documents in support of PAN/TAN No)

6. Approved by:

A. CGHS:

Yes/No


Validity Period:

(If YES, enclose license/accreditation/recognition copy)

Mention the Specialties for which approved:







Mention the Specialties for which approved:

State Govt :

Yes/No

PSUs:

Yes/No

Please mention the name of PSUs:

Any other organization (Please specify):

Yes/ No

B. Whether NABH Accredited:

Yes/No

(If YES, enclose license/accreditation/recognition copy)

Whether NABH applied for:

Yes/No

Mention the Specialties for which accredited by NABH:

Validity Period:

C. Whether NABL Accredited:

Yes/No

(If YES, enclose license/accreditation/recognition copy)

Whether NABL applied:

Yes/No

Mention the Specialties for which accredited by NABL:

Validity Period:

D. Other accreditation, facilities and validity:

(Note: Please mention the validity period of the approval/

Accreditation in the specialties as per terms and conditions of EOI)

7. In house supportive services:

(I) Boilers/Sterilizers:

(II) Ambulance: (Please specify number)

(III) Laundry:

(IV) Housekeeping:

(V) Canteen:

(VI) Gas plant:

(VII) Dietary/Kitchen:

(VIII) Blood Bank:

(IX) Pharmacy:

(X) Physiotherapy:

Signature

11/7

11/7

(XI) Others, if any:

(XII) Category of Beds Available:

(XIII) Emergency/Causality services:

(XIV) Number of In house Doctors:

(XV) Number of In house Specialists/Consultants:

(XVI) Number of Para Medical Staff including Nurses:

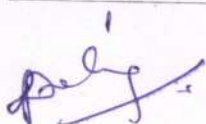
(XVII) ICU/CCU:

Ward Entitlement	No. of Beds Available
General Ward	
Semi-Private Ward	
Private Ward	

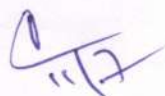
8. Waste Disposal system- as per statutory requirements: Yes/No

9. List of departments & Investigations where hospital can provide cashless medical treatment to ESIC staff, pensioners and their dependents:

--







I undertake that the information given above is correct to the best of my knowledge. If any Information is found incorrect, then undersigned is responsible for the same and action may be taken by ESIC as deemed fit. I do agree with the terms and conditions mentioned in the tender document (EOI).

Date:

Place:

(Name and signature of Proprietor/ Partner/ Director/Legally Authorized Signatory)

